



13160193950000003-004

CERTIFICATE No 13160193950000003 / 24.10.2019

We, Allianz Bulgaria Insurance Co. Ltd. hereby confirm the existence of mandatory insurance as per Art. 97 of the Law on Tourism as hereinafter provided:

**SUBJECT MATTER INSURED:** The insurance covers the liability for loss caused to consumers of organized group or individual journeys with inclusive price due to non-settlement on part of the of the touroperator with contractors or suppliers, incl. in case of insolvency.

**INSURANCE POLICY No.** 13160193950000003 / 24.10.2019

**INSURED:** Mercury-97, Ltd. License No. № 2642  
registered at: Sofia, Ivan Pejchev str., Entr. G, fl. 2, ap. 9  
office: Sofia, Ivan Pejchev str., Entr. G, fl. 2, ap. 9  
phone: 29311461

**PERIOD OF INSURANCE:** from 00:00 on 06.11.2019 till 24:00 on 05.11.2020

**INSURER:** Allianz Bulgaria Insurance Co. Ltd.,  
59, Kniiaz Dondukov" blvd., 1504 Sofia / Bulgaria  
phone (+3592) 930 22166

**INSURANCE COVER:** Subject to the applicable Bulgarian legislation and the General Conditions of "Allianz Bulgaria" Ins Co. Ltd., and within the Sum Insured mentioned below this insurance covers:

- refund of the money paid in advance by the consumer under the contract for organized journey before the start of the journey;
- the difference if only part of the services agreed in the contract have been rendered during the journey;
- the expenses for return of the consumer to the starting point of the journey.

**SUM INSURED (LIMIT OF INDEMNITY):** 205 000.00 BGN any one event and in aggregate for the policy period.

**CLAIMS:** In case of insured event the consumer is entitled to claim the incurred losses before the touroperator or directly before the Insurer. The claim should be made as soon as possible after return from the journey taking into consideration the possibility of claims from other consumers and as well the amount of the Sum Insured. The claim must be submitted in written with attached thereto the contract for organized journey, evidence for the incurred expenses for transport, accommodation and food during the forced stay, and as far as possible, a document issued by the touroperator's contractor/supplier (i. e. transport company, hotel, etc.) confirming denial to grant a service due to non-settlement by the touroperator. Depending on the particular case the Insurer is entitled to request for additional documents to prove the reason and amount of the claim. The consumer is entitled to notify the Insurer in written (e.g. by fax) also during the journey which would enable a contact with the contractor/supplier of the touroperator but does not bind the Insurer with actual fulfillment of the touroperator's duties.

**INSURANCE INDEMNITY:** Payable within 14 days after determining of the reason and due amount under the claim.

This certificate does not reproduce the whole contents of applicable legislation and General Conditions, and cannot be opposed to them.

INSURER:

**Allianz Bulgaria  
Insurance Co. Ltd.**

INSURED: